

# DSO81304B-06

## S E R V I C E N O T E

Supersedes:  
NONE

DSO81304B 13GHz 4 Channel Oscilloscope  
Serial Numbers: MY46000417 MY46001908

The DSO8000B in the serial number range above possibly has a contamination internal to the power supply. The failure symptom is the scope will suddenly shut down intermittently. This is not a safety concern for any reason. The purpose of the service note is to approve this repair to be performed under warranty for a 3 year warranty period. After the 3 years from shipment if the power supply was to fail then this is not due to the contamination issue, it would be considered a normal failure.

**Parts Required:**

| P/N         | Description              | Qty. |
|-------------|--------------------------|------|
| 54857-62601 | SUBASSEMBLY POWER SUPPLY | 1    |

### ADMINISTRATIVE INFORMATION

|   |
|---|
| SERVICE NOTE CLASSIFICATION:<br><b>INFORMATION ONLY</b> |
| AUTHOR: MR    PRODUCT LINE: PL1A                        |
| ADDITIONAL INFORMATION:                                 |

© AGILENT TECHNOLOGIES, INC. 2007  
PRINTED IN U.S.A.



November 19, 2007

**Situation:**

If the instrument intermittently shuts down and the power supply is suspected to be bad it could be due to contamination internal to the power supply..

**Solution/Action:**

Replace power supply.